**CV**

**PROFILE**

A Highly Self-Motivated qualified **QA Test Analyst**, working as part of a fast paced and dynamic business environment at Irish Life Health - with over 8 years of experience in the IT industry, including 2 years QA test analyst experience. I am goal driven and passionate about ensuring quality products are delivered to clients both internally and externally. I possess excellent organisational and co-ordination skills, high level attention to detail, proactiveness and great confidence in communicating and collaborating with stakeholders in projects. I possess excellent knowledge of the software development life cycle (SDLC) and software testing life cycle (STLC), employing several methodologies including the agile and waterfall methodologies in delivery projects.

I am passionate about being efficient, ensuring that projects are delivered as per agreed timeline, and excellent ability to move quickly to mitigate risks which may affect project deadline hence saving project costs.

**SKILLS**

* Strong conceptual knowledge of the Agile and Waterfall methodologies.
* Collaboration and co-ordination with stake holders and other lines of business.
* Project risk mitigation

**Technical Languages:** Java, SQL, Python, JavaScript, HTML, CSS

**Automation Tools:** Selenium Web Driver, Test Ng, Appium, Cucumber, Rest API automation, Page Object Model, Extent Reporting, Jenkins, Docker, Postman

**Manual Test Tools**: JIRA, TestRail

**Soft Skills:** Communication, co-ordination team building, teamwork, leadership, collaboration, networking, integrity, goal oriented, Multitasking, Decision Making

**WORK EXPERIENCE**

**Software QA Tester | Sedgwick Ireland / Irish Life Health – AGILE and Waterfall Model Jun 2019 to Present**

A company which brings together robust global capabilities and local talent and expertise to provide technology-enabled risk, benefits, and integrated business solutions across Ireland and around the world.

**Responsibilities**

* Execute all tasks within strict timelines as directed by the scrum masters and project managers
* Attend scrum ceremonies, document reviews, and walkthroughs with stakeholders.
* Analyse Functional Design Specification documents / Business requirement documents to functional and non-functional requirements.
* Understand the process flow of the intended product
* Maintain open communication with the project stakeholders through all phases to accomplish tasks and meet deadlines simultaneously.
* Create and execute test cases.
* Track and monitor output to identify, define and report defects/bugs/errors/failures/discrepancies using JIRA and Test rail tools, employing excellent critical thinking and problem-solving ability.
* Regression Testing
* Test estimation
* Data Query and Manipulation in the back end for the Preparation of Test Data.
* Smoke Testing after Deployment of Fixes
* Analyse Product Quality and Report Risk.

**IT Helpdesk/Application Support Analyst | Sedgwick Ireland / Irish Life Health Mar 2019 to Jun 2019**

Sedgwick brings together robust global capabilities and local talent and expertise to provide technology-enabled risk, benefits, and integrated business solutions across Ireland and around the world.

* Dealing with Tickets and provide application support to customers who raised them
* Writing Reports to show the frequency of specific types of Tickets.
* Exercising RCA.

**IT Technician | RCCG Maynooth Jun 2016 to Mar 2019**

RCCG Life Sanctuary Maynooth is a Parish under the Redeemed Christian Church of God (RCCG) Ireland

* Install and configure computer hardware operating systems and applications.
* Administration, Monitoring and maintaining computer systems and networks.
* Providing system support services, including system outage diagnosis, troubleshooting and restoration of service with virus management.
* Planning and implementation of latest industry standard Music engineering equipment.

**Independent Business Representative | American Communications Network (ACN UK) Jan 2015 to Jan 2016**

* Dealing with Inbound and Outward-bound customer calls.
* Sales of products and services to customers including ACN Digital Phone Services, Mobile sim cards, Electricity and Gas, Broadband, TV, and Security products.
* Conducting product presentations.
* Recruiting and Training of new business partners

**Volunteer Sports Event Coordinator/Provincial Sports Ambassador | RCCG May 2010 to Jun 2016**

* Make and receive calls to and from RCCG UK Members, Ministers and Pastors during Planning of RCCG National sports events.
* Attend weekly meetings for planning and implementation of projects aimed improve participation and experience.
* Raise the importance of Sports, Exercise and Healthy eating

**IT support Technician (Self Employed) | MazeTech Solutions Jan 2010 to Jun 2016**

An SME that provides Software and Hardware Maintenance and Repair Services

* PC and Mobile Software and hardware repair, installation, Maintenance and upgrading.
* Virus and Malware removal, Data recovery.
* Network implementation and Maintenance.

**EDUCATION & QUALIFICATIONS**

* **B.Sc. (Honours) Computing** (*pending)*
* **Automation Engineer**
* **ISTQB Certified Tester Foundation Level 2018**
* **Charles Darwin Sixth Form – 3 A Levels 2009**

*Psychology*

*Biology*

*PE*

* **Ashlawn School and Science College - AS Level**s **2008**

*Chemistry*

*Psychology*

*Biology*

* **Ashlawn School and Science College - GCSE 2006**

*11 GCSE A-C*

**COVER LETTER**

Email: [productowner@gmail.com](mailto:productowner@gmail.com) | Mobile: +35312345678

Dear Shawna,

**Application for the Position of** **Associate Product Owner**

I am delighted to apply for the position of Associate Product Owner at Paddy Power Betfair in Dublin. I have over 7 years’ experience, owning a data product backlog in the IT and Change team. proactively and energetically engaging stakeholders - ensuring strong personal relationships and deep understanding of what the business seeks to achieve through data to create a vision and roadmap for data product.

I’ve come to specialise in all aspects of Data services. My key domain of expertise includes data acquisition, reporting, machine learning models, business and technology strategy, process analysis, and project management.

I possess demonstrable technical expertise in Project Management frameworks and processes, including Agile, Scrum and Lean Development Methodologies. With my proven track record of driving successful product strategy, and collaborating with international stakeholders to achieve business objectives, I am positive that I am an ideal candidate for paddy power betfair.

In my current role as product owner I coordinate end-to-end project management, setting the direction for global delivery of applications to team members in multiple languages across various delivery methods. Beyond this, I also collaborate closely with stakeholders, seeking input from external and internal stakeholders and determining return on investment, defining product requirements, vision, and working with data technology teams to implement and iterate.

Amongst my various achievements, I’m most proud of leading the team to deliver a new CRM within 6 months, replacing the existing CRM and resulting in productivity savings. I have also been invited to represent paddy power betfair.

Paddy Power is renowned in the region for leveraging lean and agile methodologies to deploy software quickly and efficiently, and continuously delivering industry-leading products. I believe that my prior experience, deep domain expertise, and demonstrable experience will allow me to effectively translate business and user requirements into actionable IT business cases, and deploy solutions rapidly

I am thrilled at the possibility of being part of such a renowned company and would love the opportunity to meet with you and discuss the value that I can bring to feel Paddy Power Betfair Please free to contact me at any time via mobile at +353 12 1234 5678 or by email at productowner@gmail.com.

Yours faithfully,

Moses